Hospitality & Business
Management School

Competency Certificate

This is to certify that

Sonnety Mulala

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRE	Retail Sales
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 4.1.4

Jean Francois le Roux
Manager: Operations
19 March 2019

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL *

Cheryl le Roux
Product Development Manager
Certificate 2277