



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Yvette Kangamba

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRE	Retail Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
Cimso software suite Version 4.1.4**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
19 March 2019



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2268