Hospitality & Business
Management School

# Competency Certificate

This is to certify that

## Anthea Hendricks Hendricks

**Successfully completed training in**

| | |
|---|---|
| CRM | Client Relations |
| COM | Communications |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the**
**CiMSO software suite Version 4.1.3**

Jean Francois le Roux
Manager: Operations
27 November 2018

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 2230