

Hospitality & Business Management School

Competency Certificate

This is to certify that

Runath Jacobs

Successfully completed training in

| CRM | Client Relations |
|-----|------------------|
| COM | Communications |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |

and is a competent user of the CiMSO software suite Version 4.03

Jeen Francois le Roux Manager: Operations 01 November 2018



Chandle Book

Cheryl le Roux Product Development Manager Certificate 2214