



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Kevin Louw

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
FRE	Financial Reporting	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	TGA	Gallery Sales
HRE	Reservations	HFO	Front Office
TCE	Event Management	HSK	Housekeeping
WST	Workshop and Service Tickets	ASP	Spa Scheduling
AGO	Golf Management	ACT	Activity Scheduling
REA	Real Estate Register	RLE	Leasing Control
RTS	Timeshare Operations	MDB	Database Maintenance

**and is a competent user of the
CiMSO software suite Version 4.13**

Jean Francois le Roux
Manager: Operations
20 August 2018



Cheryl le Roux
Product Development Manager
Certificate 2209