



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Fiona Hartzenberg**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
Cimso software suite Version 4.03**

Jean Francois le Roux  
Manager: Operations  
17 July 2018



Cheryl le Roux  
Product Development Manager  
Certificate 2201