



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Josephine Immanuel

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ASP	Spa Scheduling

**and is a competent user of the
Cimso software suite Version 4.03**

Jean Francois le Roux
Manager: Operations
22 May 2018



Cheryl le Roux
Product Development Manager
Certificate 2146