



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Josephine Immanuel

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| COM | Communications |
| FDR | Debtors Control |
| FTR | Transactions |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |
| ASP | Spa Scheduling |

**and is a competent user of the
CimSO software suite Version 4.03**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
22 May 2018



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 2146