



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Kauna Nghipunduka**

**Successfully completed training in**

|     |                  |
|-----|------------------|
| CRM | Client Relations |
| COM | Communications   |
| FTR | Transactions     |
| STO | Stock Control    |
| SPR | Procurement      |
| TRR | Restaurant Sales |
| HRE | Reservations     |
| HFO | Front Office     |

**and is a competent user of the  
Cimso software suite Version 4.02**

Jean Francois le Roux  
Manager: Operations  
19 March 2018



Cheryl le Roux  
Product Development Manager  
Certificate 2123