



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Anna-Marie Shikusho

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CIMSO software suite Version 4.03**

Jean Francois le Roux
Manager: Operations
23 February 2018



Cheryl le Roux
Product Development Manager
Certificate 2102