

Hospitality & Business Management School

Competency Certificate

This is to certify that

Nicole Duminy

Successfully completed training in

| CRM | Client Relations |
|-----|---------------------|
| COM | Communications |
| FRE | Financial Reporting |
| HRE | Reservations |
| HFO | Front Office |

and is a competent user of the CiMSO software suite Version 4.03

Jeen Francois le Roux Manager: Operations 07 September 2017



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Cheryl le Roux Product Development Manager Certificate 2085