



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Elna Flierl

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FRE	Financial Reporting
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
WST	Workshop and Service Tickets	ASP	Spa Scheduling
ACT	Activity Scheduling		

**and is a competent user of the
Cimso software suite Version 3**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
15 January 2006



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Cheryl le Roux
Product Development Manager
Certificate 2036