



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Zacharia Jabulani Dlamini

Successfully completed training in

CRM	Client Relations
FRE	Financial Reporting
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CimSO software suite Version 3**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
24 August 2005



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2019