



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Steven Cohen**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CiMSO software suite Version 4.03**

A stylized, handwritten signature in black ink, appearing to read "JF le Roux".

Jean Francois le Roux  
Manager: Operations  
12 July 2017



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 1985