



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Monika Hauwanga

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.03**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
04 May 2017



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1967