



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Sylvia Besser**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CIMSO software suite Version 4.03**

Jean Francois le Roux  
Manager: Operations  
24 March 2017



Cheryl le Roux  
Product Development Manager  
Certificate 1931