



Competency Certificate

This is to certify that

Björn Bieler

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
Cimso software suite Version 4.03**

Jean Francois le Roux
Manager: Operations
24 March 2017



**Hospitality & Business
Management School**

Keishia Lou Robinson
Skills Development Practitioner
Certificate 1929