



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Michelle Oosthuysen

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**and is a competent user of the
Cimso software suite Version 4.03**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
06 March 2017



A stylized, handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1882