



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Michelle Oosthuysen**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**and is a competent user of the  
CIMSO software suite Version 4.03**

Jean Francois le Roux  
Manager: Operations  
06 March 2017



Cheryl le Roux  
Product Development Manager  
Certificate 1882