



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Michael Nyoni**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CiMSO software suite Version 4.03**

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Jean Francois le Roux  
Manager: Operations  
07 November 2016



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Cheryl le Roux  
Product Development Manager  
Certificate 1862