



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Michael Nyoni

Successfully completed training in

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.03**

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Jean Francois le Roux
Manager: Operations
07 November 2016



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1862