



Competency Certificate

This is to certify that

Antonio Nogueira

Successfully completed training in

CRM	Customer Relations
COM	Communications
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
ASP	Spa Scheduling

**and is a competent user of the
CimSO software suite Version 4.03**

Jean Francois le Roux
Manager: Operations
13 July 2016



Hospitality & Business Skills Development Administrator
Management School

Keishia Robinson
Certificate 1831