



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Chandre Jakobs**

**Successfully completed training in**

CRM	Client Relations
ASP	Spa Scheduling

**and is a competent user of the  
CiMSO software suite Version 4.03**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
13 July 2016



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Cheryl le Roux  
Product Development Manager  
Certificate 1813