



Competency Certificate

This is to certify that

Maret Olivier

Successfully completed training in

CRM	Client Relations
COM	Communications
HRE	Reservations

**and is a competent user of the
CimSO software suite Version 4.03**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
03 May 2016



**Hospitality & Business
Management School**

A handwritten signature in black ink, appearing to read "Keishia Lou Robinson".

Keishia Lou Robinson
Skills Development Practitioner
Certificate 1774