



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Daphney Letshwiti**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CimSO software suite Version 4.03**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
03 May 2016



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 1766