

#### Hospitality & Business Management School

# **Competency** Certificate

This is to certify that

# Vanessa Grobler

## Successfully completed training in

CRM	Client Relations
СОМ	Communications
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

## and is a competent user of the CiMSO software suite Version 4.03

Jeen Francois le Roux Manager: Operations 03 March 2016



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Cheryl le Roux Product Development Manager Certificate 1751