



# Competency Certificate

This is to certify that

**Eva Pronk**

## Successfully completed training in

CRM	Customer Relations
COM	Communications
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
WST	Workshop and Service Tickets

**and is a competent user of the  
Cimso software suite Version 4.03**

Jean Francois le Roux  
Manager: Operations  
03 December 2015



**Hospitality & Business** Skills Development Administrator  
**Management School**

Keishia Robinson

Certificate 1738