Hospitality & Business
Management School

Competency Certificate

This is to certify that

Dolores Rooi

Successfully completed training in

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 3.86

Jean Francois le Roux
Manager: Operations
29 September 2015

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL *

Cheryl le Roux
Product Development Manager
Certificate 1723