



# Competency Certificate

This is to certify that

**Anita Potgieter**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
HRE	Reservations

**and is a competent user of the  
CimSO software suite Version 4.02**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
01 September 2015



**Hospitality & Business  
Management School**

A handwritten signature in black ink, appearing to read "Keishia Lou Robinson".

Keishia Lou Robinson  
Skills Development Practitioner  
Certificate 1691