



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Ilse Kok**

## Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
TCE	Event Management
WST	Workshop and Service Tickets
ACT	Activity Scheduling

**and is a competent user of the  
Cimso software suite Version 4.02**

Jean Francois le Roux  
Manager: Operations  
01 September 2015



Cheryl le Roux  
Product Development Manager  
Certificate 1686