



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Inge De Clerk

Successfully completed training in

| | |
|-----|------------------------------|
| CRM | Client Relations |
| COM | Communications |
| FDR | Debtors Control |
| FCR | Creditors Control |
| FTR | Transactions |
| FGL | General Ledger |
| STO | Stock Control |
| SPR | Procurement |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |
| TCE | Event Management |
| WST | Workshop and Service Tickets |
| ACT | Activity Scheduling |

**and is a competent user of the
Cimso software suite Version 4.02**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 September 2015



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1685