



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Hanle van Niekerk

Successfully completed training in

| | | | |
|-----|----------------------|-----|-------------------|
| CRM | Client Relations | COM | Communications |
| FDR | Debtors Control | FCR | Creditors Control |
| FTR | Transactions | FGL | General Ledger |
| FRE | Financial Reporting | STO | Stock Control |
| SPR | Procurement | TRE | Retail Sales |
| TRR | Restaurant Sales | HRE | Reservations |
| HFO | Front Office | TCE | Event Management |
| HSK | Housekeeping | ASP | Spa Scheduling |
| MDB | Database Maintenance | | |

**and is a competent user of the
CimSO software suite Version 4**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
22 July 2015



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1669