



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Susan Gouws

Successfully completed training in

CRM	Client Relations	COM	Communications
FDR	Debtors Control	FTR	Transactions
STO	Stock Control	SPR	Procurement
HRE	Reservations	HFO	Front Office
TCE	Event Management	HSK	Housekeeping
ASP	Spa Scheduling	AGO	Golf Management
ACT	Activity Scheduling	REA	Real Estate Register
RLE	Leasing Control	RTS	Timeshare Operations
MDB	Database Maintenance		

**and is a competent user of the
CiMSO software suite Version 3.87**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
22 July 2015



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1662