



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Monika Tweyapo Ndeutapo**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
Cimso software suite Version 3.87**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
06 July 2015



A stylized, handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 1645