



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Sirkka Maano Nanhapo

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CimSO software suite Version 3.87**

Jean Francois le Roux
Manager: Operations
06 July 2015



Cheryl le Roux
Product Development Manager
Certificate 1644