



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Zurain Indan

Successfully completed training in

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CimSO software suite Version 4.02**

A handwritten signature in black ink, appearing to read "Pieter Roux".

Pieter Roux
Director

08 April 2015



A handwritten signature in black ink, appearing to read "Andrew Marshall".

Andrew Marshall
Manager: Operations
Certificate 1619