



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Vasantha Ramamani Ayavoo

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
HSK	Housekeeping

**and is a competent user of the
CiMSO software suite Version 4.02**



Pieter Roux
Director

08 April 2015



Andrew Marshall
Manager: Operations
Certificate 1601