



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Muhamad Hisyam Sazali

Successfully completed training in

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office
TCE	Event Management

**and is a competent user of the
Cimso software suite Version 4.02**

A handwritten signature in black ink, appearing to read "Pieter Roux".

Pieter Roux
Director

08 April 2015

A handwritten signature in black ink, appearing to read "Andrew Marshall".

Andrew Marshall
Manager: Operations
Certificate 1600