



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Muhamad Hisyam Sazali**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office
TCE	Event Management

**and is a competent user of the  
Cimso software suite Version 4.02**

A handwritten signature in black ink, appearing to read "Pieter Roux".

Pieter Roux  
Director  
08 April 2015



A handwritten signature in black ink, appearing to read "Andrew Marshall".

Andrew Marshall  
Manager: Operations  
Certificate 1600