

Hospitality & Business Management School

Competency Certificate

This is to certify that

Mohd Zaki Manan

Successfully completed training in

| CRM | Client Relations |
|-----|-------------------|
| COM | Communications |
| FDR | Debtors Control |
| FCR | Creditors Control |
| FTR | Transactions |
| FGL | General Ledger |
| STO | Stock Control |
| SPR | Procurement |
| TRR | Restaurant Sales |

and is a competent user of the CiMSO software suite Version 4.02







Andrew Marshall Manager: Operations Certificate 1596