

Hospitality & Business Management School

Competency Certificate

This is to certify that

Ezaryma Tajudin

Successfully completed training in

| CRM | Client Relations |
|-----|------------------------|
| COM | Communications |
| FDR | Debtors Control |
| FTR | Transactions |
| ST0 | Stock Control |
| SPR | Procurement |
| HRE | Reservations |
| HFO | Front Office |
| HSK | Housekeeping |

and is a competent user of the CiMSO software suite Version 4.02





