



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Veronica Tlali

Successfully completed training in

CRM	Client Relations
COM	Communications
FTR	Transactions
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.01**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
03 March 2015



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1571