



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Vanessa Koopman

Successfully completed training in

CRM	Client Relations
COM	Communications
FTR	Transactions
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.01**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
03 March 2015



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 1566