



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Mark Frayne

Successfully completed training in

CRM	Client Relations
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office

**and is a competent user of the
Cimso software suite Version 4.01**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
10 December 2014



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1526