



Competency Certificate

This is to certify that

Jude Downing

Successfully completed training in

CRM	Client Relations
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CIMSO software suite Version 4.01**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
10 December 2014



**Hospitality & Business
Management School**

A handwritten signature in black ink, appearing to read 'Keishia Lou Robinson'.

Keishia Lou Robinson
Skills Development Practitioner
Certificate 1521