



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Emmah Makhwela**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FTR	Transactions

**and is a competent user of the  
CiMSO software suite Version 4.01**

A handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
10 December 2014



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 1491