



Competency Certificate

This is to certify that

Dina Van Wyk

Successfully completed training in

CRM	Customer Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.01**

Jean Francois le Roux
Manager: Operations
10 December 2014



Hospitality & Business Skills Development Administrator
Management School Certificate 1488

Keishia Robinson