



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Cathy Velthuysen

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 4.01**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
10 December 2014



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1475