



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Hendriena Cerise Coetzer**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CIMSO software suite Version 3.87**

Jean Francois le Roux  
Manager: Operations  
28 July 2014



Cheryl le Roux  
Product Development Manager  
Certificate 1435