



Competency Certificate

This is to certify that

Deluwe Coetzee

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CIMSO software suite Version 3.87**

Jean Francois le Roux
Manager: Operations
28 July 2014



**Hospitality & Business
Management School**

Keishia Lou Robinson
Skills Development Practitioner
Certificate 1431