



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lia De Lange

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
HRE	Reservations

**and is a competent user of the
CiMSO software suite Version 4.01**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
27 May 2014



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1414