



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Twamanguluka Hendrina Nangolo

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| COM | Communications |
| STO | Stock Control |
| TRE | Retail Sales |

**and is a competent user of the
CiMSO software suite Version 3.87**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
18 March 2014



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 1373