



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Mwape Monique Minnozzi**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**and is a competent user of the  
Cimso software suite Version 3.87**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
28 October 2013



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 1313