

Hospitality & Business Management School

Competency Certificate

This is to certify that

Barbara Penelope Khachana

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HF0	Front Office
ACT	Activity Scheduling

and is a competent user of the CiMSO software suite Version 3.87

Jen Francois le Roux Manager: Operations 28 October 2013



Cheryl le Roux Product Development Manager Certificate 1310